### Knowledge

- Customer Service
- Communication
- +HDOWK \ 6DIHW
- Energy efficiency
- Materials
- Alternative construction techniques
- Feature and reinforce brickwork
- Fireplace and chimney

#### Behaviours

- Positive and mature attitude
- Quality focused
- Self-motivated learner
- Effective communicator

#### Skills

- Preparation of material
- Safe working
- Working areamasonry structures
- Radial and battered brickwork
- Feature and reinforced brickwork
- Other brickwork
- Building Technology

## Mandatory Training Specification

# Why choose City & Guilds?

Personal support: Our dedicated EPA customer success team, Technical Advisors, Business Managers and Customer Service teams are on hand to help you throughout your apprenticeship journey.

Teaching tools and resources: All of our resources are mapped comprehensively to the standard and designed to draw out the skills, knowledge and behaviour apprentices need so they are con dent for assessment and you know that everything is covered.

EPA support resources: Our specially created EPA resources will help you to prepare apprentices and ensure a smooth booking process.

EPA delivery: We are growing our EPA service, using new technologies to enhance the delivery and management of EPA.

Pricing that works for you: When you choose us for EPA, you pay a small registration fee and the balance once the EPA has taken place and results submitted.

Events and webinars: We deliver a range of events and webinars run by industry specialists to advise and guide you.

Progression: The journey never stops and we're committed to helping learners progress into a job, develop on the job and move into the next job. Visit our website <u>cityandguilds.com</u> for our wider offering in this sector and information about leadership and management apprenticeships.



## More information

If you're a City & Guilds centre, visit Walled Garden or contact your Business Manager for prices and any further information. If you're a new customer, contact <a href="mailto:apprenticeships@cityandguilds.com">apprenticeships@cityandguilds.com</a> to nd out more.

Or visit <u>cityandguilds.com/apprenticeships</u> for full information on our apprenticeship products and services. Visit <u>i-l-m.com/apprentice f</u>or information on management apprenticeships.

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